

WORLD?
TRAVEL&
TOURISM
COUNCIL

TRAVEL & TOURISM ECONOMIC IMPACT 2018 ITALY



"Inclusive growth and ensuring a future with quality jobs are the concerns of governments everywhere. Travel & Tourism, which already supports one in every ten jobs on the planet, is a dynamic engine of employment opportunity."

Gloria Guevara Manzo, President & CEO World Travel & Tourism Council

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THE ECONOMIC IMPACT
OF GLOBAL TRAVEL &

10.4%

TOURISM

Travel & Tourism GDP as a percentage of global GDP.

4.6%

Direct Travel & Tourism GDP growth in 2017.

1/10

jobs are supported by Travel & Tourism. This is 9.9% of global employment.

1/5

of all global net jobs created in last decade have been within the Travel & Tourism sector.

Cover: Jack Anstey, Unsplash Inside cover: Derek Thomson, Unsplash s one of the world's largest economic sectors, Travel & Tourism creates jobs, drives exports, and generates prosperity across the world. In our annual analysis of the global economic impact of Travel & Tourism, the sector is shown to account for 10.4% of global GDP and 313 million jobs, or 9.9% of total employment, in 2017.

The right policy and investment decisions are only made with empirical evidence. For over 25 years, the World Travel & Tourism Council (WTTC) has been providing this evidence, quantifying the economic and employment impact of Travel & Tourism. Our 2018 Annual Economic Reports cover 185 countries and 25 regions of the world, providing the necessary data on 2017 performance as well as unique 10-year forecasts on the sector's potential.

2017 was one of the strongest years of GDP growth in a decade with robust consumer spending worldwide. This global growth transferred again into Travel & Tourism with the sector's direct growth of 4.6% outpacing the global economy for the seventh successive year. As in recent years, performance was particularly strong across Asia, but proving the sector's resilience, 2017 also saw countries such as Tunisia, Turkey and Egypt that had previously been devastated by the impacts of terrorist activity, recover strongly.

This power of resilience in Travel & Tourism will be much needed for the many established Travel & Tourism destinations that were severely impacted by natural disasters in 2017. While our data shows the extent of these impacts and rates of recovery over the decade ahead, beyond just numbers, WTTC and its Members are working hard to support local communities as they rebuild and recover.

Inclusive growth and ensuring a future with quality jobs are the concerns of governments everywhere. Travel & Tourism, which already supports one in every ten jobs on the planet, is a dynamic engine of employment opportunity. Over the past ten years, one in five of all jobs created across the world has been in the sector and, with the right regulatory conditions and government support, nearly 100 million new jobs could be created over the decade ahead.

Over the longer term, forecast growth of the Travel & Tourism sector will continue to be robust as millions more people are moved to travel to see the wonders of the world. Strong growth also requires strong management, and WTTC will also continue to take a leadership role with destinations to ensure that they are planning effectively and strategically for growth, accounting for the needs of all stakeholders and using the most advanced technologies in the process.

WTTC is proud to continue to provide the evidence base required in order to help both public and private bodies make the right decisions for the future growth of a sustainable Travel & Tourism sector, and for the millions of people who depend on it.

Gloria Guevara Manzo

President & CEO



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THE ECONOMIC IMPACT OF TRAVEL & TOURISM

MARCH 2018

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ITALY

2018 ANNUAL RESEARCH: KEY FACTS¹

GDP: DIRECT CONTRIBUTION

The direct contribution of Travel & Tourism to GDP was EUR94.1bn (USD106.8bn), 5.5% of total GDP in 2017 and is forecast to rise by 1.9% in 2018, and to rise by 1.9% pa, from 2018-2028, to EUR116.2bn (USD131.9bn), 6.2% of total GDP in 2028.

2018 FORECAST

GDP: TOTAL CONTRIBUTION

The total contribution of Travel & Tourism to GDP was EUR223.2bn (USD253.5bn), 13.0% of GDP in 2017, and is forecast to rise by 1.8% in 2018, and to rise by 1.7% pa to EUR268.8bn (USD305.2bn), 14.3% of GDP in 2028.



EMPLOYMENT: DIRECT CONTRIBUTION

In 2017 Travel & Tourism directly supported 1,490,500 jobs (6.5% of total employment). This is expected to rise by 1.3% in 2018 and rise by 1.7% pa to 1,783,000 jobs (7.5% of total employment) in 2028.



EMPLOYMENT: TOTAL CONTRIBUTION

In 2017, the total contribution of Travel & Tourism to employment, including jobs indirectly supported by the industry was 14.7% of total employment (3,394,500 jobs). This is expected to rise by 1.4% in 2018 to 3,443,500 jobs and rise by 1.3% pa to 3,924,000 jobs in 2028 (16.5% of total).



VISITOR EXPORTS

Visitor exports generated EUR39.6bn (USD44.9bn), 7.4% of total exports in 2017. This is forecast to grow by 3.9% in 2018, and grow by 3.3% pa, from 2018-2028, to EUR56.8bn (USD64.5bn) in 2028, 8.5% of total.



INVESTMENT

Travel & Tourism investment in 2017 was EUR10.2bn, 3.4% of total investment (USD11.6bn). It should rise by 4.2% in 2018, and rise by 1.8% pa over the next ten years to EUR12.7bn (USD14.4bn) in 2028, 3.8% of total.



All values are in constant 2017 prices & exchange rates

WORLD RANKING (OUT OF 185 COUNTRIES):

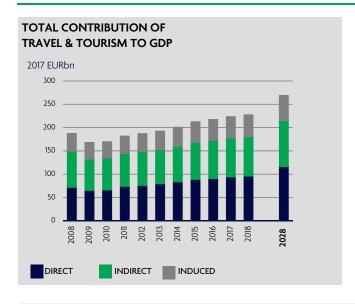
Relative importance of Travel & Tourism's total contribution to GDP

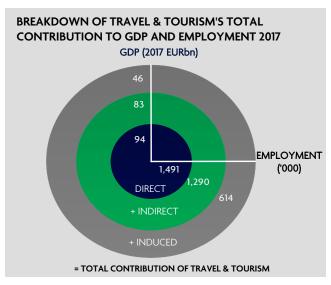
ABSOLUTE Size in 2017

64 **RELATIVE SIZE** Contribution to GDP in 2017

164 GROWTH 2018 forecast

181 LONG-TERM GROWTH Forecast 2018-2028

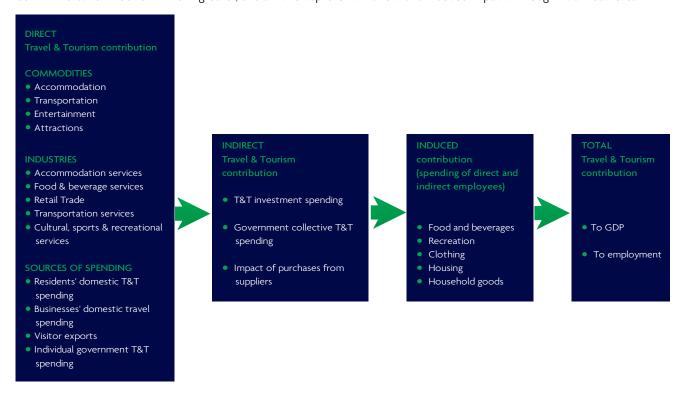




DEFINING THE ECONOMIC

CONTRIBUTION OF TRAVEL & TOURISM

Travel & Tourism is an important economic activity in most countries around the world. As well as its direct economic impact, the industry has significant indirect and induced impacts. The UN Statistics Division-approved Tourism Satellite Accounting methodology (TSA:RMF 2008) quantifies only the direct contribution of Travel & Tourism. But WTTC recognises that Travel & Tourism's total contribution is much greater, and aims to capture its indirect and induced impacts through its annual research.



DIRECT CONTRIBUTION

The direct contribution of Travel & Tourism to GDP reflects the 'internal' spending on Travel & Tourism (total spending within a particular country on Travel & Tourism by residents and non-residents for business and leisure purposes) as well as government 'individual' spending spending by government on Travel & Tourism services directly linked to visitors, such as cultural (eg museums) or recreational (eg national parks).

The direct contribution of Travel & Tourism to GDP is calculated to be consistent with the output, as expressed in National Accounting, of tourism-characteristic sectors such as hotels, airlines, airports, travel agents and leisure and recreation services that deal directly with tourists. The direct contribution of Travel & Tourism to GDP is calculated from total internal spending by 'netting out' the purchases made by the different tourism sectors. This measure is consistent with the definition of Tourism GDP, specified in the 2008 Tourism Satellite Account: Recommended Methodological Framework (TSA: RMF 2008).

The total contribution of Travel & Tourism includes its 'wider impacts' (ie the indirect and induced impacts) on the economy. The 'indirect' contribution includes the GDP and jobs supported by:

- Travel & Tourism investment spending an important aspect of both current and future activity that includes investment activity such as the purchase of new aircraft and construction of new hotels;
- Government 'collective' spending, which helps Travel & Tourism activity in many different ways as it is made on behalf of the 'community at large' – eg tourism marketing and promotion, aviation, administration, security services, resort area security services, resort area sanitation services, etc;
- Domestic purchases of goods and services by the sectors dealing directly with tourists including, for example, purchases of food and cleaning services by hotels, of fuel and catering services by airlines, and IT services by travel agents.

The 'induced' contribution measures the GDP and jobs supported by the spending of those who are directly or indirectly employed by the Travel & Tourism industry.

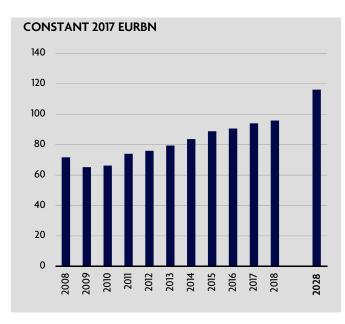
PLEASE NOTE THAT DUE TO CHANGES IN METHODOLOGY BETWEEN 2010 AND 2011, IT IS NOT POSSIBLE TO COMPARE FIGURES PUBLISHED BY WTTC FROM 2011 ONWARDS WITH THE SERIES PUBLISHED IN PREVIOUS YEARS.

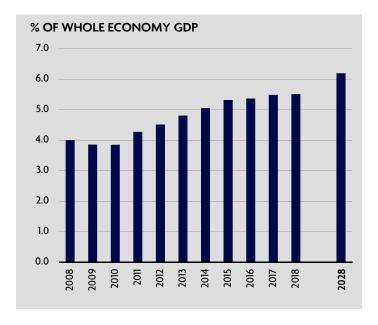
TRAVEL & TOURISM'S CONTRIBUTION TO GDP1

The direct contribution of Travel & Tourism to GDP in 2017 was EUR94.1bn (5.5% of GDP). This is forecast to rise by 1.9% to EUR95.9bn in 2018. This primarily reflects the economic activity generated by industries such as hotels, travel agents, airlines and other passenger transportation services (excluding commuter services). But it also includes, for example, the activities of the restaurant and leisure industries directly supported by tourists.

The direct contribution of Travel & Tourism to GDP is expected to grow by 1.9% pa to EUR116.2bn (6.2% of GDP) by 2028.

ITALY: DIRECT CONTRIBUTION OF TRAVEL & TOURISM TO GDP

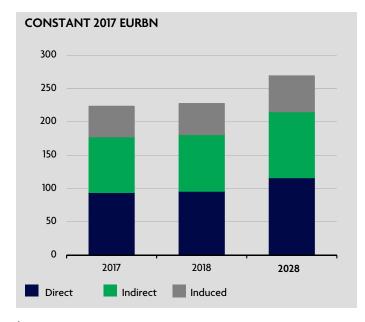


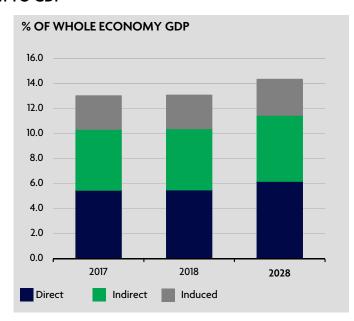


The total contribution of Travel & Tourism to GDP (including wider effects from investment, the supply chain and induced income impacts, see page 2) was EUR223.2bn in 2017 (13.0% of GDP) and is expected to grow by 1.8% to EUR227.3bn (13.1% of GDP) in 2018.

It is forecast to rise by 1.7% pa to EUR268.8bn by 2028 (14.3% of GDP).

ITALY:TOTAL CONTRIBUTION OF TRAVEL & TOURISM TO GDP





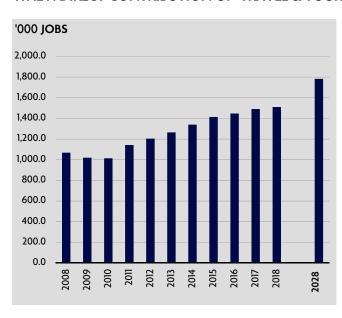
All values are in constant 2017 prices & exchange rates

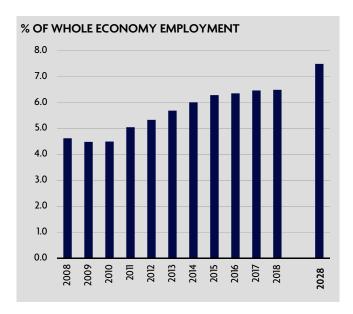
TRAVEL & TOURISM'S CONTRIBUTION TO EMPLOYMENT

Travel & Tourism generated 1,490,500 jobs directly in 2017 (6.5% of total employment) and this is forecast to grow by 1.3% in 2018 to 1,510,000 (6.5% of total employment). This includes employment by hotels, travel agents, airlines and other passenger transportation services (excluding commuter services). It also includes, for example, the activities of the restaurant and leisure industries directly supported by tourists.

By 2028, Travel & Tourism will account for 1,783,000 jobs directly, an increase of 1.7% pa over the next ten years.

ITALY: DIRECT CONTRIBUTION OF TRAVEL & TOURISM TO EMPLOYMENT

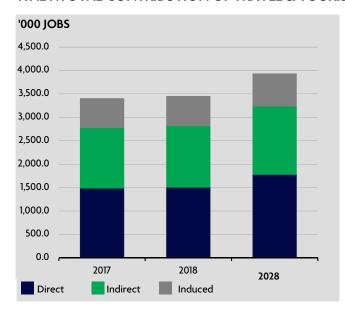


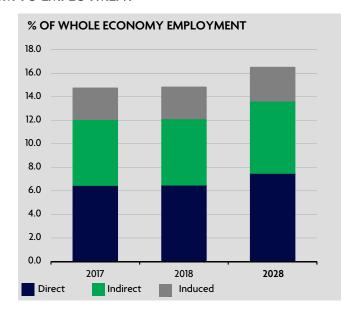


The total contribution of Travel & Tourism to employment (including wider effects from investment, the supply chain and induced income impacts, see page 2) was 3,394,500 jobs in 2017 (14.7% of total employment). This is forecast to rise by 1.4% in 2018 to 3,443,500 jobs (14.8% of total employment).

By 2028, Travel & Tourism is forecast to support 3,924,000 jobs (16.5% of total employment), an increase of 1.3% pa over the period.

ITALY:TOTAL CONTRIBUTION OF TRAVEL & TOURISM TO EMPLOYMENT





VISITOR EXPORTS AND INVESTMENT¹

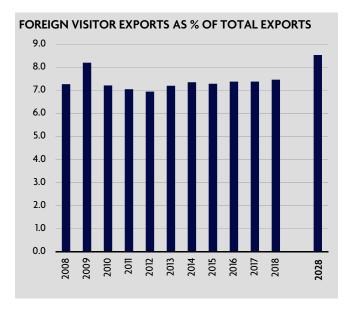
VISITOR EXPORTS

Visitor exports are a key component of the direct contribution of Travel & Tourism. In 2017, Italy generated EUR39.6bn in visitor exports. In 2018, this is expected to grow by 3.9%, and the country is expected to attract 57,406,000 international tourist

By 2028, international tourist arrivals are forecast to total 82,952,000, generating expenditure of EUR56.8bn, an increase of 3.3% pa.

ITALY: VISITOR EXPORTS AND INTERNATIONAL TOURIST ARRIVALS



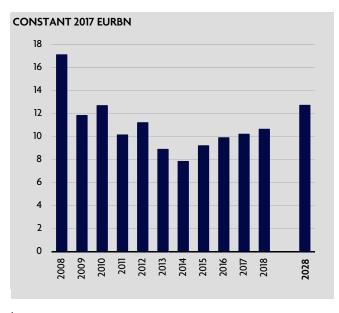


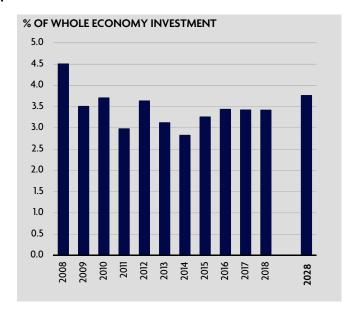
INVESTMENT

Travel & Tourism is expected to have attracted capital investment of EUR10.2bn in 2017. This is expected to rise by 4.2% in 2018, and rise by 1.8% pa over the next ten years to EUR12.7bn in 2028.

Travel & Tourism's share of total national investment will rise from 3.4% in 2018 to 3.8% in 2028.

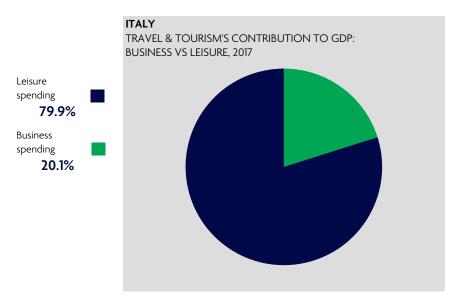
ITALY:CAPITAL INVESTMENT IN TRAVEL & TOURISM





¹ All values are in constant 2017 prices & exchange rates

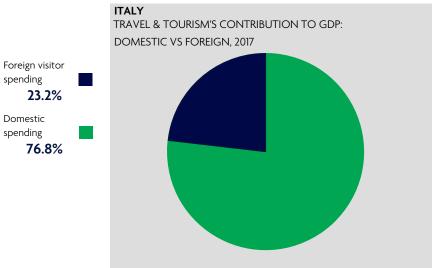
DIFFERENT COMPONENTS OF TRAVEL & TOURISM¹



Leisure travel spending (inbound and domestic) generated 79.9% of direct Travel & Tourism GDP in 2017 (EUR136.4bn) compared with 20.1% for business travel spending (EUR34.3bn).

Leisure travel spending is expected to grow by 1.4% in 2018 to EUR138.3bn, and rise by 2.2% pa to EUR171.4bn in 2028.

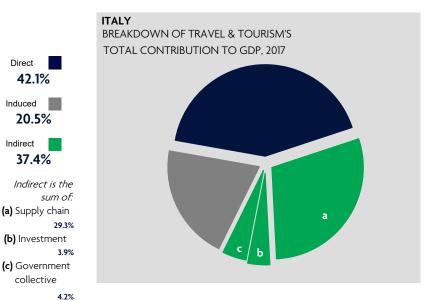
Business travel spending is expected to grow by 3.7% in 2018 to EUR35.6bn, and rise by 1.1% pa to EUR39.7bn



Domestic travel spending generated 76.8% of direct Travel & Tourism GDP in 2017 compared with 23.2% for visitor exports (ie foreign visitor spending or international tourism receipts).

Domestic travel spending is expected to grow by 1.2% in 2018 to EUR132.8bn, and rise by 1.5% pa to EUR154.3bn in 2028.

Visitor exports are expected to grow by 3.9% in 2018 to EUR41.1bn, and rise by 3.3% pa to EUR56.8bn in 2028.



The Travel & Tourism industry contributes to GDP and employment in many ways as detailed on page 2.

The total contribution of Travel & Tourism to GDP is twice as large as its direct contribution.

Direct

Indirect

37.4%

(b) Investment

collective

42.1% Induced 20.5%

¹ All values are in constant 2017 prices & exchange rates

COUNTRY RANKINGS: ABSOLUTE CONTRIBUTION,2017

	VEL & TOURISM'S DIRECT NTRIBUTION TO GDP	2017 (US\$bn)
3	Germany	146.3
5	Italy	106.8
6	France	93.9
7	United Kingdom	93.5
10	Spain	70.9
15	Turkey	32.0
	European Union Average	23.8
	World Average	21.5
24	Switzerland	17.0
25	Greece	16.2
28	Portugal	15.0
38	Egypt	10.7

	VEL & TOURISM'S DIRECT NTRIBUTION TO EMPLOYMENT	2017 '000 jobs
6	Germany	3143.9
11	United Kingdom	1716.3
13	Italy	1490.5
15	France	1192.2
18	Egypt	1099.0
	World Average	937.5
20	Spain	930.4
35	Turkey	461.8
36	Greece	459.0
	European Union Average	424.6
41	Portugal	401.3
69	Switzerland	172.5

TRA	vel & tourism investment	2017 (US\$bn)
4	France	40.1
6	Germany	28.2
8	United Kingdom	21.6
9	Spain	20.9
10	Turkey	20.5
17	Italy	11.6
	European Union Average	6.3
	World Average	4.8
34	Switzerland	4.3
39	Portugal	3.6
40	Greece	3.6
42	Egypt	3.4

	VEL & TOURISM'S TOTAL NTRIBUTION TO GDP	2017 (US\$bn)
3	Germany	395.2
5	United Kingdom	266.1
6	Italy	253.5
8	France	232.0
9	Spain	196.2
14	Turkey	98.4
	European Union Average	63.8
	World Average	62.9
22	Switzerland	61.9
29	Greece	39.7
30	Portugal	38.0
45	Egypt	21.1

	VEL & TOURISM'S TOTAL NTRIBUTION TO EMPLOYMENT	2017 '000 jobs
8	Germany	6118.4
12	United Kingdom	4055.0
14	Italy	3394.7
17	Spain	2838.4
18	France	2830.5
21	Egypt	2425.4
	World Average	2341.0
22	Turkey	2093.6
	European Union Average	975.2
39	Portugal	967.6
40	Greece	934.4
56	Switzerland	601.5

VISI	TOR EXPORTS	2017 (US\$bn)
3	Spain	75.4
5	Germany	50.4
6	France	50.3
7	Italy	44.9
9	United Kingdom	35.6
13	Turkey	31.3
18	Portugal	20.6
19	Switzerland	19.8
21	Greece	18.6
	European Union Average	16.2
	World Average	8.1
41	Egypt	8.0

The tables on pages 7-10 provide provide brief extracts from the full WTTC Country League Table Rankings, highlighting comparisons with competing destinations as well as with the world and regional average. Averages in above tables are simple cross-country averages. The competing destinations selected are those that offer a similar tourism product and compete for tourists from the same set of origin markets. These tend to be, but are not exclusively, geographical neighbours.

COUNTRY RANKINGS: RELATIVE CONTRIBUTION, 2017

	VEL & TOURISM'S DIRECT NTRIBUTION TO GDP	2017 % share
34	Greece	8.0
40	Portugal	6.8
53	Egypt	5.6
54	Italy	5.5
57	Spain	5.4
79	Germany	3.9
	European Union	3.9
86	Turkey	3.8
90	United Kingdom	3.7
92	France	3.6
	World	3.2
136	Switzerland	2.5

	VEL & TOURISM'S DIRECT NTRIBUTION TO EMPLOYMENT	2017 % share
20	Greece	12.2
28	Portugal	8.5
37	Germany	7.1
45	Italy	6.5
	European Union	5.1
60	Spain	4.9
61	United Kingdom	4.9
76	France	4.2
81	Egypt	3.9
	World	3.8
102	Switzerland	3.4
168	Turkey	1.6

	VEL & TOURISM CONTRIBUTION FOTAL CAPITAL INVESTMENT	2017 % share
26	Greece	15.9
38	Egypt	11.4
50	Portugal	10.2
64	Turkey	8.0
66	Spain	7.7
77	France	6.9
94	United Kingdom	5.2
	European Union	5.1
	World	4.5
126	Germany	3.7
135	Italy	3.4
153	Switzerland	2.6

	VEL & TOURISM'S TOTAL NTRIBUTION TO GDP	2017 % share
38	Greece	19.7
44	Portugal	17.3
53	Spain	14.9
64	Italy	13.0
70	Turkey	11.6
77	Egypt	11.0
81	Germany	10.7
83	United Kingdom	10.5
	World	10.4
	European Union	10.3
102	Switzerland	9.1
106	France	8.9

	VEL & TOURISM'S TOTAL NTRIBUTION TO EMPLOYMENT	2017 % share
26	Greece	24.8
36	Portugal	20.4
50	Spain	15.1
51	Italy	14.7
58	Germany	13.8
67	Switzerland	12.0
	European Union	11.7
70	United Kingdom	11.6
83	France	10.0
	World	9.9
106	Egypt	8.5
117	Turkey	7.4

	OR EXPORTS TRIBUTION TO EXPORTS	2017 % share
41	Egypt	31.6
45	Greece	28.4
58	Portugal	22.0
69	Spain	16.4
73	Turkey	14.8
106	Italy	7.4
	World	6.5
117	France	6.5
	European Union	5.8
129	Switzerland	5.4
136	United Kingdom	4.7
161	Germany	2.9

COUNTRY RANKINGS: REAL GROWTH, 2018

	VEL & TOURISM'S DIRECT NTRIBUTION TO GDP	2018 % growth
45	Greece	5.6
50	Portugal	5.4
57	Turkey	5.1
	World	4.0
109	Switzerland	3.3
111	Egypt	3.2
115	Spain	3.2
126	France	2.9
128	Germany	2.9
	European Union	2.6
153	United Kingdom	2.1
159	Italy	1.9

	VEL & TOURISM'S DIRECT NTRIBUTION TO EMPLOYMENT	2018 % growth
22	Greece	5.2
25	Portugal	4.9
41	Egypt	4.0
47	Switzerland	3.8
54	Turkey	3.5
88	France	2.5
	World	2.4
98	Germany	2.2
103	Spain	2.0
	European Union	2.0
104	United Kingdom	1.9
127	Italy	1

TRA	vel & tourism investment	2018 % growth
22	Portugal	7.4
32	Egypt	6.8
61	Germany	6.0
71	Switzerland	5.5
	World	4.8
	European Union	4.5
101	United Kingdom	4.3
105	Italy	4.2
115	Spain	3.9
120	Greece	3.6
133	France	3.3
166	Turkey	1.2

	VEL & TOURISM'S TOTAL NTRIBUTION TO GDP	2018 % growth
48	Greece	5.3
54	Portugal	5.1
85	Turkey	4.1
	World	4.0
100	Egypt	3.8
125	Switzerland	3.0
128	Germany	2.9
131	Spain	2.9
	European Union	2.5
158	France	2.1
159	United Kingdom	2.0
164	Italy	1.8

	VEL & TOURISM'S TOTAL NTRIBUTION TO EMPLOYMENT	2018 % growth
12	Greece	5.6
24	Egypt	4.7
28	Portugal	4.5
58	Switzerland	3.4
68	Turkey	3.1
	World	3.0
97	Germany	2.3
	European Union	1.8
109	Spain	1.7
116	France	1.5
120	Italy	1.4
121	United Kingdom	1

VISI	TOR EXPORTS	2018 % growth
38	Portugal	6.8
56	Turkey	5.7
72	Greece	5.1
75	Switzerland	4.9
85	France	4.4
90	United Kingdom	4.2
91	Egypt	4.1
	World	3.9
99	Italy	3.9
106	Spain	3.7
112	Germany	3.5
	European Union	3.4

COUNTRY RANKINGS: LONG TERM GROWTH, 2018 - 2028

	VEL & TOURISM'S DIRECT NTRIBUTION TO GDP	2018 - 2028 % growth pa
103	Turkey	4.0
104	Egypt	4.0
	World	3.8
125	Greece	3.5
140	Switzerland	3.1
159	Portugal	2.6
160	Spain	2.6
	European Union	2.3
179	France	2.1
180	Italy	1.9
181	United Kingdom	1.9
183	Germany	1.8

	VEL & TOURISM'S DIRECT NTRIBUTION TO EMPLOYMENT	2018 - 2028 % growth pa
28	Switzerland	3.5
62	Turkey	2.8
	World	2.2
107	Greece	2.1
112	Spain	2.0
113	Egypt	1.9
119	France	1.9
127	Italy	1.7
133	Portugal	1.6
	European Union	1.6
143	Germany	1.5
175	United Kingdom	0.8

	VEL & TOURISM CONTRIBUTION TOTAL CAPITAL INVESTMENT	2018 - 2028 % growth pa
23	Egypt	5.9
39	Greece	5.5
	World	4.3
107	Turkey	3.7
118	Spain	3.3
124	Portugal	3.3
	European Union	2.8
145	France	2.8
152	Germany	2.5
159	Switzerland	2.2
164	United Kingdom	2.1
173	Italy	1.8

TRAVEL & TOURISM'S TOTAL CONTRIBUTION TO GDP		2018 - 2028 % growth pa
75	Egypt	4.5
103	Turkey	3.8
	World	3.8
114	Greece	3.7
153	Switzerland	2.7
162	Portugal	2.4
168	Spain	2.3
	European Union	2.0
175	United Kingdom	2.0
179	France	1.8
181	Italy	1.7
183	Germany	1.4

	VEL & TOURISM'S TOTAL NTRIBUTION TO EMPLOYMENT	2018 - 2028 % growth pa
44	Switzerland	2.9
74	Greece	2.5
	World	2.5
81	Turkey	2.4
83	Egypt	2.3
128	Spain	1.5
135	France	1.4
143	Italy	1.3
144	Portugal	1.3
	European Union	1.1
169	United Kingdom	0.8
177	Germany	0.4

	OR EXPORTS TRIBUTION TO TOTAL EXPORTS	2018 - 2028 % growth pa
65	Switzerland	4.9
87	Greece	4.5
96	Turkey	4.4
	World	4.1
129	Egypt	3.8
136	Spain	3.6
	European Union	3.5
140	France	3.4
146	Italy	3.3
152	Portugal	3.1
161	United Kingdom	2.8
170	Germany	2.5

SUMMARY TABLES: ESTIMATES & FORECASTS

ITALY	2017 USDbn ¹	2017 % of total	2018 Growth²	USDbn ¹	2028 % of total	Growth ³
Direct contribution to GDP	106.8	5.5	1.9	131.9	6.2	1.9
Total contribution to GDP	253.5	13.0	1.8	305.2	14.3	1.7
Direct contribution to employment ⁴	1,491	6.5	1.3	1,783	7.5	1.7
Total contribution to employment ⁴	3,395	14.7	1.4	3,924	16.5	1.3
Visitor exports	44.9	7.4	3.9	64.5	8.5	3.3
Domestic spending	149.0	7.7	1.2	175.2	8.2	1.5
Leisure spending	154.9	4.3	1.4	194.6	5.0	2.2
Business spending	39.0	1.1	3.7	45.1	1.2	1.1
Capital investment	11.6	3.4	4.2	14.4	3.8	1.8

¹2017constant prices & exchange rates; ²2018 real growth adjusted for inflation (%); ³2018-2028 annualised real growth adjusted for inflation (%); ⁴000 jobs

EUROPEAN UNION	2017 USDbn ¹	2017 % of total	2018 Growth²	USDbn ¹	2028 % of total	Growth ³
Direct contribution to GDP	665.3	3.9	2.6	854.0	4.2	2.3
Total contribution to GDP	1,786.7	10.3	2.5	2,242.8	11.1	2.0
Direct contribution to employment ⁴	11,888	5.1	2.0	14,168	5.9	1.6
Total contribution to employment ⁴	27,304	11.7	1.8	31,136	13.0	1.1
Visitor exports	454.3	5.8	3.4	663.6	6.3	3.5
Domestic spending	992.7	5.7	2.1	1,191.0	5.9	1.6
Leisure spending	1,115.1	3.0	2.3	1,431.2	3.2	2.3
Business spending	331.0	0.9	3.2	422.0	0.9	2.1
Capital investment	175.9	5.1	4.5	242.3	5.6	2.8

¹2017constant prices & exchange rates; ²2018 real growth adjusted for inflation (%); ³2018-2028 annualised real growth adjusted for inflation (%); ⁴000 jobs

WORLDWIDE	2017 USDbrl	2017 % of total	2018 Growth²	USDbn ¹	2028 % of total	Growth ³
Direct contribution to GDP	2,570.1	3.2	4.0	3,890.0	3.6	3.8
Total contribution to GDP	8,272.3	10.4	4.0	12,450.1	11.7	3.8
Direct contribution to employment ⁴	118,454	3.8	2.4	150,139	4.2	2.2
Total contribution to employment ⁴	313,221	9.9	3.0	413,556	11.6	2.5
Visitor exports	1,494.2	6.5	3.9	2,311.4	6.9	4.1
Domestic spending	3,970.5	5.0	4.1	6,051.5	5.8	3.9
Leisure spending	4,233.3	2.5	4.1	6,605.3	2.8	4.1
Business spending	1,230.6	0.7	3.8	1,756.1	0.8	3.2
Capital investment	882.4	4.5	4.8	1,408.3	5.1	4.3

¹2017constant prices & exchange rates; ²2018 real growth adjusted for inflation (%); ³2018-2028 annualised real growth adjusted for inflation (%); ⁴000 jobs

% of total refers to each indicator's share of the relevant whole economy indicator such as GDP and employment. Visitor exports is shown relative to total exports of goods and services. Domestic spending is expressed relative to whole economy GDP. For leisure and business spending, their direct contribution to Travel & Tourism GDP is calculated as a share of the contribution of the contr $whole\ economy\ GDP\ (the\ sum\ of\ these\ shares\ equals\ the\ direct\ contribution).\ Investment\ is\ relative\ to\ whole\ economy\ investment.$

THE ECONOMIC CONTRIBUTION OF TRAVEL & TOURISM: REAL 2017 PRICES

ITA	ALY								
(EU	(EURbn, real 2017 prices)		2013	2014	2015	2016	2017	2018E	2028F
1.	Visitor exports	33.4	34.5	35.7	36.4	37.1	39.6	41.1	56.8
2.	Domestic expenditure (includes government individual spending)	106.0	110.5	117.1	125.7	128.4	131.2	132.8	154.3
3.	Internal tourism consumption (= 1 + 2)	139.4	144.9	152.8	162.1	165.6	170.8	173.9	211.1
4.	Purchases by tourism providers, including imported goods (supply chain)	-63.4	-65.5	-69.1	-73.2	-74.9	-76.7	-78.0	-94.9
5.	Direct contribution of Travel & Tourism to GDP (= 3 + 4)	76.0	79.5	83.7	88.8	90.6	94.1	95.9	116.2
6	Other final impacts (indirect & induced) Domestic supply chain	56.7	59.1	62.1	66.0	67.3	68.7	69.9	83.7
7.	Capital investment	11.2	8.9	7.8	9.2	9.9	10.2	10.6	12.7
8.	Government collective spending	10.3	10.2	10.0	9.8	9.9	9.9	10.0	10.6
9.	Imported goods from indirect spending	-5.6	-5.2	-4.6	-5.3	-5.4	-5.4	-5.5	-8.0
10.	Induced	38.4	39.7	41.5	43.8	45.0	45.7	46.4	53.6
11.	Total contribution of Travel & Tourism to GDP (= 5 + 6 + 7 + 8 + 9 + 10)	187.0	192.1	200.6	212.4	217.3	223.2	227.3	268.8
12.	Employment impacts ('000) Direct contribution of Travel & Tourism to employment	1,203.3	1,263.8	1,339.5	1,413.8	1,447.5	1,490.5	1,510.0	1,782.7
13.	Total contribution of Travel & Tourism to employment	2,854.6	2,934.9	3,073.2	3,235.1	3,318.8	3,394.7	3,443.5	3,923.8
14.	Other indicators Expenditure on outbound travel	25.3	24.8	26.1	25.7	26.0	27.7	28.5	29.2

THE ECONOMIC CONTRIBUTION OF TRAVEL & TOURISM: NOMINAL PRICES

ITA	ALY								
(EURbn, nominal prices)		2012	2013	2014	2015	2016	2017	2018E	2028F
1.	Visitor exports	32.1	33.4	35.0	36.0	37.0	39.6	41.7	69.5
2.	Domestic expenditure (includes government individual spending)	101.6	107.2	114.8	124.2	127.9	131.2	134.9	188.7
3.	Internal tourism consumption (= 1 + 2)	133.7	140.7	149.7	160.2	164.9	170.8	176.6	258.1
4.	Purchases by tourism providers, including imported goods (supply chain)	-60.8	-63.5	-67.7	-72.4	-74.6	-76.7	-79.3	-116.1
5.	Direct contribution of Travel & Tourism to GDP (= 3 + 4)	72.9	77.1	82.0	87.8	90.2	94.1	97.4	142.1
6.	Other final impacts (indirect & induced) Domestic supply chain	54.3	57.3	60.9	65.2	67.0	68.7	71.0	102.4
7.	Capital investment	10.8	8.6	7.7	9.1	9.9	10.2	10.8	15.6
8.	Government collective spending	9.9	9.9	9.8	9.7	9.9	9.9	10.1	12.9
9.	Imported goods from indirect spending	-5.4	-5.0	-4.5	-5.3	-5.3	-5.4	-5.6	-9.8
10.	Induced	36.8	38.5	40.7	43.3	44.8	45.7	47.1	65.6
11.	Total contribution of Travel & Tourism to GDP (= 5 + 6 + 7 + 8 + 9 + 10)	179.3	186.5	196.5	209.9	216.4	223.2	230.8	328.7
	Employment impacts ('000)								
12.	Direct contribution of Travel & Tourism to employment	1,203.3	1,263.8	1,339.5	1,413.8	1,447.5	1,490.5	1,510.0	1,782.7
13.	Total contribution of Travel & Tourism to employment	2,854.6	2,934.9	3,073.2	3,235.1	3,318.8	3,394.7	3,443.5	3,923.8
14.	Other indicators Expenditure on outbound travel	24.3	24.1	25.6	25.4	25.9	27.7	29.0	35.7

^{*}Concepts shown in this table align with the standard table totals as described in the 2008 Tourism Satellite Account: Recommended Methodological Framework (TSA: RMF 2008) developed by the United Nations Statistical Division (UNSD), the Statistical Office of the European Communities (EUROSTAT), the Organisation for Economic Co-operation and Development (OECD) and the World Tourism Organization (UNWTO).

Historical data for concepts has been benchmarked to match reported TSA data where available.

THE ECONOMIC CONTRIBUTION OF TRAVEL & TOURISM: GROWTH

ITA	ALY								
Gro	owth ¹ (%)	2012	2013	2014	2015	2016	2017	2018E	2028F ²
1.	Visitor exports	1.1	3.1	3.5	2.0	2.0	6.5	3.9	3.3
2.	Domestic expenditure (includes government individual spending)	2.7	4.2	6.0	7.3	2.2	2.2	1.2	1.5
3.	Internal tourism consumption (= 1 + 2)	2.3	4.0	5.4	6.1	2.2	3.2	1.8	2.0
4.	Purchases by tourism providers, including imported goods (supply chain)	1.9	3.2	5.6	5.9	2.3	2.4	1.7	2.0
5.	Direct contribution of Travel & Tourism to GDP (= 3 + 4)	2.6	4.6	5.3	6.2	2.0	3.8	1.9	1.9
6.	Other final impacts (indirect & induced) Domestic supply chain	2.4	4.2	5.2	6.2	2.0	2.1	1.8	1.8
7.	Capital investment	10.6	-20.7	-11.9	17.4	7.6	3.1	4.2	1.8
8.	Government collective spending	-3.0	-1.2	-1.6	-1.5	0.5	0.4	0.4	0.6
9.	Imported goods from indirect spending	0.9	-8.1	-10.7	15.8	0.5	0.1	3.0	3.8
10.	Induced	3.6	3.4	4.5	5.5	2.7	1.6	1.6	1.5
11.	Total contribution of Travel & Tourism to GDP (= 5 + 6 + 7 + 8 + 9 + 10)	2.9	2.8	4.4	5.9	2.3	2.7	1.8	1.7
12.	Employment impacts ('000) Direct contribution of Travel & Tourism to employment	5.3	5.0	6.0	5.5	2.4	3.0	1.3	1.7
13.	Total contribution of Travel & Tourism to employment	5.3	2.8	4.7	5.3	2.6	2.3	1.4	1.3
14.	Other indicators Expenditure on outbound travel	-3.2	-1.9	5.1	-1.3	1.2	6.3	3.1	0.2

 $^{^{1}}$ 2012-2017 real annual growth adjusted for inflation (%); 2 2018-2028 annualised real growth adjusted for inflation (%)

GLOSSARY

KEY DEFINITIONS

TRAVEL & TOURISM

Relates to the activity of travellers on trips outside their usual environment with a duration of less than one year. Economic activity related to all aspects of such trips is measured within the research.

DIRECT CONTRIBUTION TO GDP

GDP generated by industries that deal directly with tourists, including hotels, travel agents, airlines and other passenger transport services, as well as the activities of restaurant and leisure industries that deal directly with tourists. It is equivalent to total internal Travel & Tourism spending (see below) within a country less the purchases made by those industries (including imports). In terms of the UN's Tourism Satellite Account methodology it is consistent with total GDP calculated in table 6 of the TSA: RMF 2008.

DIRECT CONTRIBUTION TO EMPLOYMENT

The number of direct jobs within Travel & Tourism. This is consistent with total employment calculated in table 7 of the TSA: RMF 2008.

TOTAL CONTRIBUTION TO GDP

GDP generated directly by the Travel & Tourism sector plus its indirect and induced impacts (see below).

TOTAL CONTRIBUTION TO EMPLOYMENT

The number of jobs generated directly in the Travel & Tourism sector plus the indirect and induced contributions (see below).

DIRECT SPENDING IMPACTS

VISITOR EXPORTS

Spending within the country by international tourists for both business and leisure trips, including spending on transport, but excluding international spending on education. This is consistent with total inbound tourism expenditure in table 1 of the TSA: RMF 2008.

DOMESTIC TRAVEL & TOURISM SPENDING

Spending within a country by that country's residents for both business and leisure trips. Multi-use consumer durables are not included since they are not purchased solely for tourism purposes. This is consistent with total domestic tourism expenditure in table 2 of the TSA: RMF 2008. Outbound spending by residents abroad is not included here, but is separately identified according to the TSA: RMF 2008 (see below).

GOVERNMENT INDIVIDUAL SPENDING

Spending by government on Travel & Tourism services directly linked to visitors, such as cultural services (eg museums) or recreational services (eg national parks).

INTERNAL TOURISM CONSUMPTION

Total revenue generated within a country by industries that deal directly with tourists including visitor exports, domestic spending and government individual spending. This does not include spending abroad by residents. This is consistent with total internal tourism expenditure in table 4 of the TSA: RMF 2008.

BUSINESS TRAVEL & TOURISM SPENDING

Spending on business travel within a country by residents and international visitors

LEISURE TRAVEL & TOURISM SPENDING

Spending on leisure travel within a country by residents and international visitors

INDIRECT AND INDUCED IMPACTS

INDIRECT CONTRIBUTION

The contribution to GDP and jobs of the following three factors:

- **CAPITAL INVESTMENT**: Includes capital investment spending by all industries directly involved in Travel & Tourism. This also constitutes investment spending by other industries on specific tourism assets such as new visitor accommodation and passenger transport equipment, as well as restaurants and leisure facilities for specific tourism use. This is consistent with total tourism gross fixed capital formation in table 8 of the TSA: RMF 2008.
- **GOVERNMENT COLLECTIVE SPENDING:** Government spending in support of general tourism activity. This can include national as well as regional and local government spending. For example, it includes tourism promotion, visitor information services, administrative services and other public services. This is consistent with total collective tourism consumption in table 9 of TSA: RMF 2008.
- **SUPPLY-CHAIN EFFECTS:** Purchases of domestic goods and services directly by different industries within Travel & Tourism as inputs to their final tourism output.

INDUCED CONTRIBUTION

The broader contribution to GDP and employment of spending by those who are directly or indirectly employed by Travel & Tourism.

OTHER INDICATORS

OUTBOUND EXPENDITURE

Spending outside the country by residents on all trips abroad. This is fully aligned with total outbound tourism expenditure in table 3 of the TSA: RMF 2008.

FOREIGN VISITOR ARRIVALS

The number of arrivals of foreign visitors, including same-day and overnight visitors (tourists) to the country.

METHODOLOGICAL NOTE

WTTC has an on-going commitment to align its economic impact research with the UN Statistics Division-approved 2008 Tourism Satellite Account: Recommended Methodological Framework (TSA:RMF 2008). This involves the benchmarking of country reports to official, published TSAs, including for countries which are reporting data for the first time, as well as existing countries reporting an additional year's data. New country TSAs incorporated this year include Bulgaria, Hungary, Portugal and Vietnam, bringing our total of countries in our benchmarking dataset to 58. Furthermore, we have sourced updated TSAs for 26 countries.

WTTC coverage includes data on 185 countries and reports on 25 other regions, sub-regions and economic and geographic groups. This year, there are 10 reports for special economic and geographic groups.

ECONOMIC AND GEOGRAPHIC GROUPS

APEC (ASIA-PACIFIC ECONOMIC COOPERATION)

Australia, Brunei, Canada, Chile, China, Hong Kong, Indonesia, Japan, South Korea, Malaysia, Mexico, New Zealand, Papua New Guinea, Peru, Philippines, Russian Federation, Singapore, Taiwan, Thailand, USA, Vietnam.

FORMER NETHERLANDS ANTILLES

Bonaire, Curacao, Sint Maarten, Saba and Sint Eustatius.

G20

Argentina, Australia, Brazil, Canada, China, European Union, France*, Germany*, India, Indonesia, Italy*, Japan, Mexico, Russian Federation, Saudi Arabia, South Africa, South Korea, Turkey, UK*, USA.

GCC (GULF COOPERATION COUNCIL)

Bahrain, Kuwait, Oman, Qatar, Saudi Arabia, UAE.

OAS (ORGANIZATION OF AMERICAN STATES)

Argentina, Antigua and Barbuda, Bahamas, Barbados, Belize, Bolivia, Brazil, Canada, Chile, Colombia, Costa Rica, Cuba, Dominican Republic, Dominica, Ecuador, El Salvador, Grenada, Guatemala, Guyana, Haiti, Honduras, Jamaica, Mexico, St Kitts and Nevis, Nicaragua, Panama, Paraguay, Peru, St Lucia, St Vincent and the Grenadines, Suriname, Trinidad and Tobago, USA, Uruguay.

OECD (ORGANISATION FOR ECONOMIC CO-OPERATION AND **DEVELOPMENT)**

Australia, Austria, Belgium, Canada, Chile, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Israel, Italy, Japan, South Korea, Luxembourg, Mexico, Netherlands, New Zealand, Norway, Poland, Portugal, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, Turkey, UK, USA.

(OIC) ORGANISATION FOR ISLAMIC COOPERATION**

Albania, Algeria, Azerbaijan, Bahrain, Bangladesh, Benin, Brunei Darussalam, Burkina Faso, Cameroon, Chad, Comoros, Egypt, Gabon, Gambia, Guinea, Guyana, Indonesia, Iran, Iraq, Ivory Coast, Jordan, Kazakhstan, Kuwait, Kyrgyzstan, Lebanon, Libya, Malaysia, Maldives, Mali, Morocco, Mozambique, Niger, Nigeria, Oman, Pakistan, Qatar, Saudi Arabia, Senegal, Sierra Leone, Sudan, Suriname, Syria, Tajikistan, Togo, Tunisia, Turkey, UAE, Uganda, Uzbekistan, Yemen.

OTHER OCEANIA

American Samoa, Cook Islands, French Polynesia, Guam, Marshall Islands, Micronesia (Federated States of), New Caledonia, Niue, Northern Mariana Islands, Palau, Samoa, Tuvalu.

PACIFIC ALLIANCE

Chile, Colombia, Mexico, Peru.

SADC (SOUTHERN AFRICAN DEVELOPMENT COMMUNITY)

Angola, Botswana, Democratic Republic of Congo (DRC), Lesotho, Madagascar, Malawi, Mauritius, Mozambique, Namibia, Seychelles, South Africa, Swaziland, Tanzania, Zambia, Zimbabwe.

included in European Union

no data for Afghanistan, Djibouti, Guinea-Bissau, Mauritania, Palestine, Somalia or Turkmenistan

ECONOMIC IMPACT REPORTS

REGIONS, SUB REGIONS & COUNTRIES

WORLD											
REGION	SUB REGION	COUNTRY	REGION	SUB REGION	COUNTRY	REGION	SUB REGION	COUNTRY	REGION	SUB-REGION	COUNTRY
	∢	Algeria			Anguilla			China			Hungary
	NORTH AFRICA	Egypt			Antigua and Barbuda		ΑIS	Hong Kong			Ireland
	Ŧ	Libya			Aruba		ST AS	Japan			Italy
	Ž	Morocco			Bahamas		HEA	South Korea			Latvia
	_	Tunisia			Barbados		NORTHEAST ASIA	Macau			Lithuania
		Angola			Bermuda		Z	Mongolia			Luxembourg
		Benin			British Virgin Islands			Taiwan		<u>Z</u> <u>O</u>	Malta
		Botswana			Cayman Islands		CENTRAL ASIA	Kazakhstan		EUROPEAN UNION	Netherlands
		Burkina Faso			Cuba		RAL	Kyrgyzstan		PEA	Poland
		Burundi			Dominica		Ë	Tajikistan		8	Portugal
		Cameroon		z	Dominican Republic		O	Uzbekistan		田田	Romania
		Cape Verde		CARIBBEAN	Former Netherland Antillies			Australia			Slovakia
		Central African Republic		ARIE	Grenada			Fiji			
		Chad						Kiribati			Slovenia
		Comoros			Guadeloupe		OCEANIA	New Zealand			Spain
		Congo	AS.		Haiti	ASIA-PACIFIC		Papua New Guinea	ų.		Sweden
		Cote d'Ivoire			Jamaica		O	Solomon Islands	EUROPE		UK
		Democratic Republic of Congo			Martinique			Tonga			Albania
		Ethiopia			Puerto Rico			Vanuatu			Armenia
		Gabon			St Kitts and Nevis			Other Oceanic States	_		Azerbaijan
		Gambia			St Lucia			Bangladesh			Belarus
		Ghana			St Vincent and the Grenadines		SIA	India			Bosnia and Herzegovina
∢		Guinea			Trinidad and Tobago		SOUTH ASIA	Maldives			Georgia
AFRICA		Kenya	IK K		US Virgin Islands			Nepal			Iceland
4	z	Lesotho	AMERICAS		Argentina			Pakistan		OTHER EUROPE	Macedonia
	SUB-SAHARAN	Madagascar	`		Belize			Sri Lanka	-	ER E	Moldova
	-SA	Malawi			Bolivia			Brunei Darussalam		ОП	Montenegro
	SUE	Mali			Brazil		Î	Cambodia Indonesia			Norway
		Mauritius			Chile		\SEA	Laos			Russian Federation
		Mozambique			Colombia		ASIA (ASEAN)	Malaysia			Serbia
		Namibia			Costa Rica						Switzerland
		Niger					SOUTHEAST	Myanmar Philippines			
		Nigeria		₹	Ecuador		Ę	Singapore			Turkey
		Reunion		LATIN AMERICA	El Salvador		SC	Thailand	_		Ukraine
		Rwanda		Z	Guatemala			Vietnam			Bahrain
		Sao Tome and Principe		LAT	Guyana			Austria	-		Iran
		Senegal			Honduras			Belgium			Iraq
		Seychelles			Nicaragua			Bulgaria			Israel
		Sierra Leone			Panama			Croatia	<u> </u>		Jordan
		South Africa			Paraguay		NO.	Cyprus	MIDDLE EAST		Kuwait
		Sudan and South Sudan			Peru)PE	EUROPEAN UNION	Czech Republic)LE		Lebanon
		Swaziland			Suriname	EUROPE	ÉAN	Denmark			Oman
		Tanzania			Uruguay	ᇳ	ROP	Estonia	Σ		Qatar
		Togo			Venezuela		J.	Finland			Saudi Arabia
		Uganda		_ 4	Canada			France			Syria
		Zambia		NORTH AMERICA	Mexico			Germany			United Arab Emirates
		Zimbabwe		Z Ž	USA			Greece			Yemen



The World Travel & Tourism Council is the global authority on the economic and social contribution of Travel & Tourism.

WTTC promotes sustainable growth for the Travel & Tourism sector, working with governments and international institutions to create jobs, to drive exports and to generate prosperity. Council Members are the Chairs, Presidents and Chief Executives of the world's leading private sector Travel & Tourism businesses.

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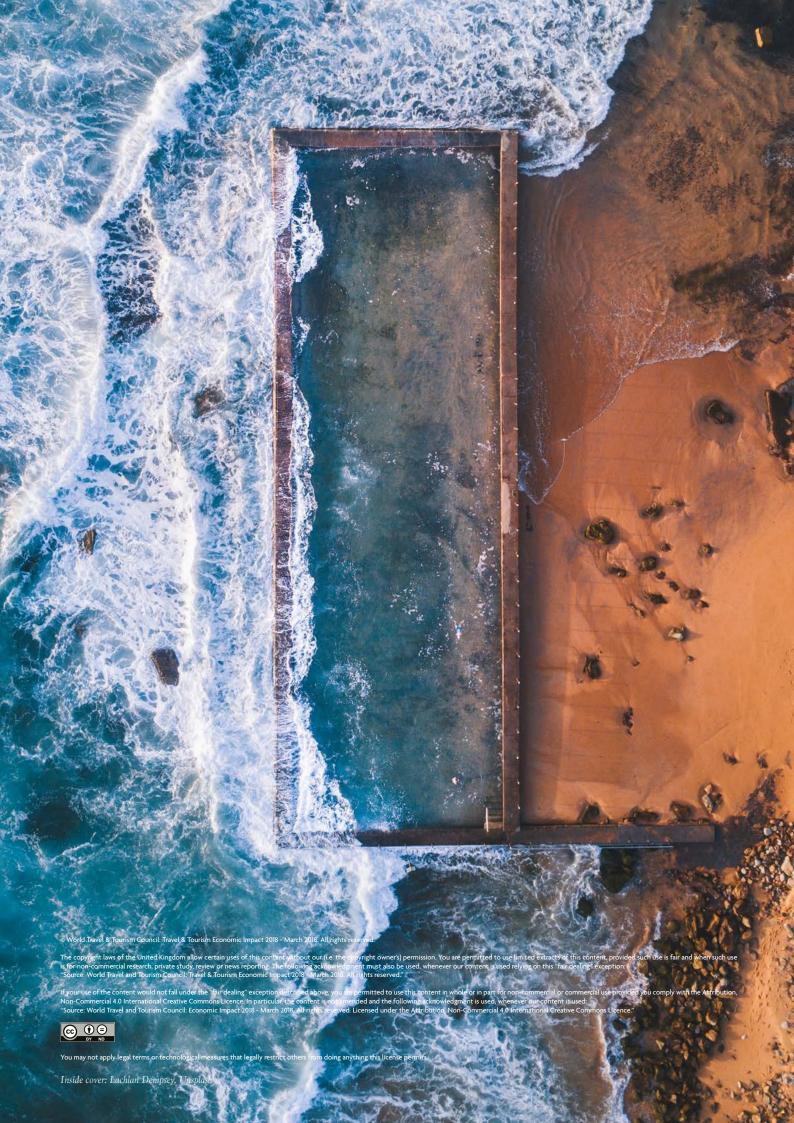
Contributing data to the WTTC Economic Impact Model



STR is the source for premium hotel data benchmarking, analytics and marketplace insights. STR provides data that is reliable, confidential, accurate and actionable, and their comprehensive solutions empower clients to strategize and compete within their markets. The company's range of products includes data-driven solutions, thorough analytics and unrivalled marketplace insights, all built to fuel business growth and help clients make better operational and financial decisions. STR maintains a presence in 15 countries and collects data for over 59,000 hotels across 180 countries.



ForwardKeys analyses more than 17m flight booking transactions a day, drawing data from all the major global air reservation systems and selected airlines and tour operators. This information is enhanced with further independent data sets, including flight search and official government statistics, plus data science to paint a picture of who is travelling where and when. ForwardKeys' analytics are used by travellerfocussed businesses worldwide to monitor and anticipate traveller arrivals from a particular origin market at a specific time. This analysis enables parties to anticipate the impact of events, better manage their staffing levels, fine tune supply requirements, adjust and measure the effectiveness of their marketing efforts and anticipate future market trends.







THE AUTHORITY ON WORLD TRAVEL & TOURISM

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